

IMCARE/ITASCA MEDICAL CENTER (41600) ERA ENROLLMENT INSTRUCTIONS

WHICH FORM(S) SHOULD I DO?

- Electronic Remittance Advice (ERA) Authorization Agreement
 - When completing the required information for ERA enrollment, you will need to list the following information for Office Ally to receive your ERAs.

Clearinghouse Name: Office Ally

Clearinghouse Contact First Name: Customer

Clearinghouse Contact Last Name: Service

Contact Person Telephone Number: (360) 975-7000 option 1

Email Address: <u>Support@officeally.com</u>

WHAT IS THE TURNAROUND TIME?

Standard processing time is 30 business days.

HOW DO I CHECK STATUS?

You can check the status of your enrollment by calling IMCare at (800) 843-9536.